



# Customer Service Agreement

AGREEMENT NUMBER **85009**

ACCOUNT NUMBER **6016915**

**SITE LOCATION**  
 SITE NAME: *Township of Palatine Office*  
 ADDRESS: *721 S Quentin Rd*  
 CITY STATE: *Palatine, IL*  
 ZIP CODE: *60067-6778*  
 TEL. NO: *847-358-6700* FAX NO.  
 AUTHORIZED BY: *Paul Pisch* TITLE  
 CONTACT: *Paul Pisch* TITLE

**INVOICE TO**  
 CUSTOMER NAME: *Township of Palatine*  
 ATTN:  
 ADDRESS: *721 S Quentin Rd*  
 CITY STATE: *Palatine, IL*  
 ZIP CODE: *60067-6778*  
 TEL. NO: *847-358-6700* FAX NO.

NO	QTY	TYPE	SIZE	C	QUANTITY	ACT TYPE	CO	GRD	SERV FREQUENCY	EST LIFTS	S	RD	RF	LF CODE	CFIV	LF AMOUNT	OPEN / CLOSE DATE	LOB	RFE BILL	LIFT CHARGE	MONTHLY SERVICE	EXTRA LIFT	OTHER	RATE / UNIT	PERIOD RATE
N 2	3	CR	0.45	N	3	P	N		3/1W		R	N	N	SM02			6/15/09	704	Y		\$38.00				
N 7	1	EA	6.00	N	1	P	N		1/1W		R	N	N	SM02			6/15/09	704	Y		\$70.00				
N 8	1	EA	8.00	N	1	P	N		1/1W		N	N	N	UM04			6/15/09	184	Y		\$185.00				
O 5	3	RA	2.00	N	3	P	N		3/1W		R	N	N	SM02			6/14/09	704	Y		(98.00)				
O 6	1	EA	6.00	N	1	P	N		3/1W		N	N	N	UM04			6/19/09	184	Y		(257.50)				

**ALLIED WASTE SERVICES OF NORTH AMERICA, LLC DBA ALLIED WASTE SERVICES OF ELGIN**  
 HEREINAFTER REFERRED TO AS THE "COMPANY"  
 BY: *[Signature]* TITLE: *Acct Rep*  
 AUTHORIZED SIGNATURE  
 BY: *[Signature]* TITLE: *Supervisor*  
 AUTHORIZED SIGNATURE  
 CUSTOMER NAME (PLEASE PRINT): *LINDA FLEMING*  
 DATE OF AGREEMENT: *6/25/09*

**TERMS AND CONDITIONS**  
**SERVICES.** Customer grants to Company the exclusive right to collect and dispose of all of Customer's non-hazardous solid waste materials (including recyclables) (collectively, "Waste Materials"), and Company agrees to furnish such services.  
**TERM.** THE INITIAL TERM OF THIS AGREEMENT SHALL START ON THE DATE OF THIS AGREEMENT AND CONTINUE FOR 36 MONTHS THEREAFTER. THIS AGREEMENT SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE 36 MONTH TERMS UNLESS EITHER PARTY GIVES WRITTEN NOTICE OF TERMINATION TO THE OTHER AT LEAST 60 DAYS BEFORE THE END OF THE THEN CURRENT TERM. ANY NOTICE OF TERMINATION UNDER THIS AGREEMENT BY CUSTOMER SHALL BE VOID UNLESS SENT VIA CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND ACTUALLY RECEIVED BY COMPANY.  
**WASTE MATERIALS.** The Waste Materials shall not contain any hazardous materials, wastes or substances; toxic substances, wastes or pollutants; contaminants; infectious wastes; medical wastes; or radioactive wastes (collectively, "Excluded Waste"), each as defined by applicable federal, state or local laws or regulations (collectively, "Applicable Laws"). Customer shall indemnify, defend and hold harmless Company from and against any and all claims, damages, suits, penalties, fines, remediation costs, and liabilities (including court costs and reasonable attorneys' fees) ("collectively, "Losses") resulting from the inclusion of Excluded Waste in the Waste Materials.  
**TITLE.** Company shall acquire title to Waste Materials when they are loaded into Company's truck. Title to and liability for any Excluded Waste shall remain with Customer and shall at no time pass to Company.

**COMMENTS**  
*Change. svc containers eff 6/15/09.*  
*Acc Fuel Fee applies*  
 Rate based on \_\_\_\_\_ lbs/yd.  
 Comm 0 M00094  
 1 6/15/09 36 6/15/12 001  
 145 998833 0000  
 05 58 N/A  
 7/7 6/15