PALATINE TOWNSHIP

Support / Service / Community



Supervisor
Andy-John G. Kalkounos

SERVING OUR COMMUNITY STARTS WITH LISTENING

As your Elected Township representatives, one of the most important things we can do is listen.

WE'RE LISTENING.

What's working?
What can we do better?

Your feedback helps us better serve Palatine Township. Whether you have a compliment, a concern or an idea, we want to hear it.

Scan the QR code to share your thoughts with us!

Thank you for helping us improve our services and strengthen our community.



Community in Action



Small Tasks, Big Impact



Neighbors Helping Neighbors



Trustees Strengthening Leadership



Back to School Success



Serving Residents with Care

GENERAL ASSISTANCE DEPARTMENT
Utility Assistance Available

For many families, the first sign of winter isn't the snow or freezing temperatures. It's the utility bill.

As the weather gets colder, households typically use more energy to heat their homes. That can quickly lead to higher gas and electric bills, creating an added challenge for seniors and others living on fixed or limited incomes, people with serious medical conditions, and families already struggling to make ends meet.

Residents don't have to face those rising costs alone.

Community and Economic Development Association of Cook County's (CEDA) Low-Income Home Energy Assistance Program (LIHEAP) may be able to provide some financial relief. Eligible Cook County residents can apply for a one-time credit toward their gas and/or electric bill. The assistance may be available whether the bill is current or past due.

To qualify, residents must have an eligible, active gas and/or electric account in the name of a current household member. Households must also meet the program's income requirements and provide the necessary documentation.

With another cold season approaching, knowing where to turn for help can make a big difference. For eligible households, LIHEAP can provide more than assistance with a utility bill. It can provide financial relief and make it a little easier to stay warm during the colder months.

If you or someone you know may qualify, consider looking into energy assistance before the coldest days of winter arrive.

UPCOMING

OCTOBER

1 LIHEAP Applications for 60+ | Children 5 & under | Disability | Disconnection Risk

NOVEMBER

2 LIHEAP Applications for all other eligible households

CONTACT
847-358-6110
GenAssist@PalatineTownship-il.gov

FOOD PANTRY DEPARTMENT
Growing Together: A Season of Gratitude and Giving

Are rising grocery prices making it harder to put nutritious food on the table? We're here to help.

Palatine Township Food Pantry is here for individuals and families who may be feeling the strain of today's grocery prices. Whether you need a little extra help stretching your budget or more consistent assistance, we invite you to learn how the Food Pantry can help meet your needs. Our client-choice pantry allows you to select foods that work for your household, including fresh produce, meats, dairy bakery items and nutritious pantry staples.

How Do You Qualify?

You must live in Palatine Township and provide:

- Adults: Driver's license, State ID or Passport
- Children: Birth certificate or medical card showing date of birth
- Residency: Current utility bill or lease

We are grateful to the many people who help keep our pantry stocked and our community strong. Residents, churches, and community gardens shared fresh summer produce while our pantry volunteers, worked behind the scenes to pick up, sort, stock, and grow food for our neighbors. Behind every box and every bag is a community of people who care by giving their time, sharing what they have, and helping every resident feel welcomed and respected.

If you or someone you know could use a little help, please reach out. Let us help you make your grocery budget go further. Together, we can make a difference one family at a time.

UPCOMING

DECEMBER

12 Fill the Humvee Food Drive

CONTACT
847-358-6167
FoodPantry@PalatineTownship-il.gov

TRANSPORTATION DEPARTMENT
Keep Moving. Stay Connected.

With the rising cost of everyday expenses, Palatine Township reminds our residents that affordable transportation is available for you. We proudly serve residents age 60 and older and residents age 18 and older with disabilities, Monday through Friday, from 9:00 AM to 3:00 PM.

For only $2 each way, our caring and professional drivers can help you stay active, independent, and connected to our community. Count on Palatine Township Transportation we are here to serve you.

How to register:

- Fill out our registration form
- Provide a photo ID

How to Make a Reservation:

- Call 847-358-6907
- E-mail transportation@palatinetownship-il.gov with your appointment information
- Self-Reserve 24 hours a day at www.palatinetownship.ecolane.com/selfservice after contacting the Transportation Department to activate the self-service reservation tool

UPCOMING

NOVEMBER

- **3** ROSS, Arlington Heights
- **10** Deer Park Town Center
- **17** Woodfield Mall, Schaumburg
- **24** H Mart Fresh, Schaumburg

DECEMBER

- **1** Arlington Heights Downtown Shopping Around Town
- **8** Deer Park Town Center
- **15** Long Grove Shopping Around Town

CONTACT
847-358-6907
Transportation@PalatineTownship-il.gov

OUTREACH DEPARTMENT
Give a Little Joy. Share a Lot of Hope.

Our community is strongest when we look out for one another, especially when times are uncertain.

What if one small act of kindness could brighten someone's entire holiday? This season, you have the opportunity to do that with Palatine Township.

Donate a basket filled with non-perishable Thanksgiving items or a $25 grocery gift card to help with the purchase of a turkey or protein of choice. Please keep it separate from the basket so we can ensure each participating family receives one.

Become an Adopt-A-Family donor and help a local family celebrate the holiday season. Donors will receive a family wish list and have the opportunity to shop for gifts selected specifically for that family. Please wrap gifts and return to Palatine Township.

Choose an ornament from the Township Angel Tree, which includes the name, age, gender and a holiday wish list for that child or senior. Please wrap gifts and return to Palatine Township.

Another options is to support the Toy Drive by donating a new, unwrapped gift for infants through high school age children. These gifts help ensure that children who move into Palatine Township after our holiday programs have begun can still experience the joy of receiving a gift.

Every small act of kindness matters so let's make this season one of generosity and joy. Together, we can brighten a holiday, lift a spirit, and make a meaningful difference one neighbor at a time.

UPCOMING

NOVEMBER

- **2** Angel Tree Donor Selection Begins
- **1-25** Adopt-A-Family Donor Registration
- **17-30** Angel Tree Gift Drop Off

DECEMBER

- **3** Adopt-A-Family Donor Gift Drop Off

CONTACT
847-358-6161
Outreach@PalatineTownship-il.gov

ADMINISTRATION DEPARTMENT
Connecting Residents to Resources

Palatine Township works to continuously improve the quality of life for residents by providing a wide variety of accessible services and programs across five departments. The Administration Department helps keep those services running efficiently while also providing direct assistance to residents, including:

- Benefit Access
- Free notary services
- RTA Fare Permits
- Temporary handicapped parking placards
- Vital Records (Birth, death and marriage certificates)
- Voter Registration
- Yard Waste Stickers (unincorporated)



Beyond the day-to-day operations of the Township, the Administration Department works to identify needs within the community and help develop resources that improve everyday life of our residents. This includes working with departments, community partners and other organizations to identify opportunities to better connect residents with the assistance and resources they need.

CONTACT
847-358-6700
Reach@PalatineTownship-il.gov

UPCOMING

NOVEMBER
27-28 Township Closed for Thanksgiving

DECEMBER
24-25 Township Closed for Christmas

JANUARY
1 Township Closed for New Year's Day

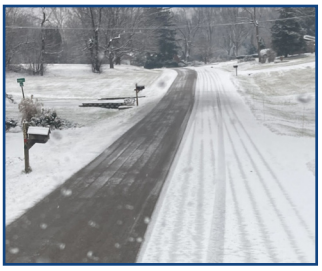


Highway Commissioner Aaron Del Mar

ROAD DISTRICT
From the Desk of Commissioner Del Mar

We will continue our annual yard waste collection through autumn, specifically the week of November 23. Currently, we have compost material available from late last year's collection and is offered to anyone within the Township for pickup at the Road District Garage and Town Hall locations. During the middle of the winter season, we will collect pine trees and decorations that have outlasted the holiday seasons. Incorporated areas, please check with your local waste disposal carrier, as they will collect your trees, usually as part of your service. If you live in the unincorporated areas and it is time for disposal, please place your tree, without a bag, trunk side to the curb. There is no set schedule for pickup, as our focus is on snow and ice control operations. However, when weather allows us, we will collect, process, and add the spoils to the composting material for the following year.





To reduce the volume of chlorides that are introduced into the environment and eventually our drinking water, we have been incorporating liquid deicers to combat varying precipitation. Liquid deicers work at a molecular level to melt snow and ice and therefore need less. One such treatment called anti-icing, is placing a salt-based brine onto the roadway before a storm is forecasted. This operation forms a barrier between the roadway and frozen precipitation, preventing an icy bond from forming between the two. As a result, plowing operations become more efficient in removing snow and less impactful to the environment. For lower snowfall events at freezing and/or timing of the event, we have even directly applied the brine to snow covered roadways, thus further reducing the amount of chlorides. Whatever the storm events, we continually monitor weather conditions and apply the best technique to battle inclement weather.

CONTACT
847-358-6336
ADelMar@PalatineTownship-il.gov



Assessor
Bill Pohlman, CIAO

ASSESSOR'S OFFICE
Appealing Your Property Taxes

Did you go into shock when you saw your property tax bill? What can you do to lower your taxes? You can file an appeal.

There are two opportunities for you to appeal your taxes each year. Once during assessor appeals and once during the Board of Review. Each filing period is about one month. When you file an assessor appeal, you are telling him that you are paying a higher tax than similar properties. When you file an appeal with the Board of Review, you are telling the Board that the assessor made a mistake in your taxes.

How can the owner of your neighbor's house, which is identical to yours, pay lower taxes than you? The answer is that since Cook County assesses over one million properties the analysis is done through a mass appraisal program. Since your home is grouped in with other properties that are similar, but not exactly the same, your taxes could be different.

During the appeal filing periods, you can come to the Township assessor office for help. You can come in and meet with us for difficult appeals. If the appeal is simple, you can fill out a form at the Township or email appeals@palatinetownship-il.gov. We will find properties that are similar to yours with lower taxes and submit the appeal.

Since the filing period is different for appeals each year, we have a reminder email we send out to residents notifying them when appeals open. If you would like to be on our list email tjohnson@palatinetownship-il.gov and we'll add you.

Your Township assessor's office is here to help you make sure you are only paying your fair share of the property tax. We can help you appeal, file exemptions and assist you with all areas of the property tax system.

CONTACT
847-358-6164
BPohlman@PalatineTownship-il.gov



Clerk
A. Christine Svenson

CLERK'S OFFICE
Gubernatorial Election Information

Election Day · Tuesday, November 3, 2026

Register to Vote
October 18, 2026
Last day to register online

Online registration is available at https://ova.elections.il.gov or visit Township offices, City and Village offices, County Clerk's office, Board of Election Commissioner's Office, Military recruitment offices Two pieces of identification (one with a current address) are required

to register.

Early Voting
October 7- November 2, 2026

Begins 10/7/26
at Rolling Meadows Courthouse
2121 Euclid Ave Rolling Meadows

Begins 10/19/26
at Palatine Library
700 North Court Palatine, IL 60067

A government-issued photo ID is not required, but is recommended should any questions arise

Vote By Mail
October 29, 2026
Last day to request ballot

Mail ballot applications available 8/5/26. Must be postmarked no later than November 3. To complete an online mail ballot application, go to the Cook County Clerk's website at mailvoting.cookcountyclerkil.gov

Once you have applied, received and completed your ballot, you will have the option of mailing it back or using a secure drop box (drop box locations not yet published at time of printing).

To apply by mail, you will need:

- Driver's license or state identification number
- Last four digits of your Social Security Number
- Address where you would like your ballot mailed
- Your email address

CONTACT
847-358-6139
CSvenson@PalatineTownship-il.gov



Clarinda Cady Questers Donation



Garden Bounty



National Night Out



Summer Blood Drive



Students Serving Our Community



Sorting donations, Serving Neighbors



Welcoming and Serving Residents



Back to School Distribution



Thank You Local Farmers



Fresh Farm to Table



Knights Templar of Palatine



KinderCare Food Pantry Donation



Turning Miles Into Meals



Students Watering the Butterfly Garden

PALATINE TOWNSHIP COMMUNITY MENTAL HEALTH BOARD
Investing in the Needs of Our Community

With a flurry of activity, the first round of funding has closed on grant applications for the Palatine Township Community Mental Health Board. The Board, formed by overwhelming referendum in April 2025, has worked diligently and quickly to help identify funding gaps with local organizations that provide treatment for mental health, substance use disorder and addiction treatment, intellectual development and disabilities and related community needs.

The members of the board, all volunteers, spent countless hours reviewing applications and discussing how best to distribute the funds taxpayers have entrusted in their hands. It has been a pleasure to serve with these members, and hear the discussion on the submissions from different sides, different viewpoints, and for each one of the members to bring their own personal and professional experiences to this board.

Only a short time since its formation, the Palatine Township Community Mental Health Board has made great strides in establishing itself within the community. Focused and intent on providing an optimal response to the request of the Board's formation, the Community Mental Health Board, in conjunction with the Palatine Township Board, have sought an open dialogue with our residents who may have a need for services. In a time when community focused initiatives have replaced the funding provided by state and federal agencies, Palatine Township and the Community Mental Health Board have been a reliable source to lean on and guide discussions.

While the identity of the Board continues to take shape during its early years, we invite community members to participate in the process by attending one of our meetings, reaching out to the board members, and keeping us informed of new community needs that you come across.

We at the board wish you all a wonderful end to 2026 and great start to your 2027!

CONTACT
847-358-6700
CMHB@PalatineTownship-il.gov

PALATINE TOWNSHIP FOUNDATION, INC.
Formerly Needy Family Fund, Inc.

Palatine Township Foundation, Inc., formerly known as Palatine Township Needy Family Fund, Inc., is a 501(c)(3) nonprofit organization dedicated to supporting Palatine Township programs and services.

Palatine Township Foundation provides individuals, businesses and organizations with an opportunity to make a direct and meaningful difference in the lives of Palatine Township residents. All tax-deductible donations help provide essential resources, services and assistance to those who need it most in our community.

The Foundation recently completed its first successful year under the leadership of President Steve Tornatore and a dedicated seven-member Board of Directors. We are grateful to Steve for his vision and commitment during this important first year. Director Greg Traphagen will serve as the newly-elected President as the Foundation continues to grow and strengthen its impact in Palatine Township.

How to Give:
- **Check:** Make checks payable to Palatine Township Foundation, Inc.
- **PayPal:** Make a secure online donation through our website
- **Cash:** Bring cash donations into Palatine Township Center Suite 101
- **Donor-Advised Fund (DAF):** Contribute assets and recommend grants
- **Gift Cards:** Provides flexibility and allow us to respond to individual needs ($25 increments preferred)
- **Donate Items:** Purchase needed items for the Food Pantry or Outreach programs through our website and have them shipped directly to Palatine Township Center or bring them in yourself (Amazon, Chewy, Target and Walmart links)

Learn more or make a donation:
Palatine Township Foundation, Inc.
Formerly Needy Family Fund, Inc.
721 S. Quentin Road, Palatine, IL 60067
Connect@PTFgive.org | 847-485-8000

Every tax-deductible contribution, large or small, helps Palatine Township continue connecting residents with the resources and support they need.

CONTACT
847-485-8000
Connect@PTFgive.org

CONNECTING WITH YOUR TOWNSHIP



SUPERVISOR
Andy-John G. Kalkounos
AJ@PalatineTownship-il.gov



CLERK
A. Christine Svenson
CSvenson@PalatineTownship-il.gov



HIGHWAY COMMISSIONER
Aaron B. Del Mar
ADelMar@PalatineTownship-il.gov



ASSESSOR
William J. Pohlman
BPohlman@PalatineTownship-il.gov



TRUSTEE
Michael C. Smolka
MSmolka@PalatineTownship-il.gov



TRUSTEE
John M. Freese
JFreese@PalatineTownship-il.gov



TRUSTEE
James Sloan
JSloan@PalatineTownship-il.gov



TRUSTEE
Natalie Sahinoglu
NSahinoglu@PalatineTownship-il.gov

PALATINE TOWNSHIP

721 South Quentin Road,
Suite 101
Palatine, Illinois 60067-6778
www.PalatineTownship-il.gov
847-358-6700

NonProfit Org
U.S. Postage
Paid
Columbus, WI
Permit No. 73

********* ECRWSS ****
CAR-RT PRESORT
POSTAL CUSTOMER, LOCAL
PALATINE TOWNSHIP, IL

DISABILITY AND RESOURCE TASK FORCE

Palatine Township Launches Township-Wide Resource Initiative

Palatine Township is taking a new step toward helping residents more easily find services and resources available in their community. Inspired by Supervisor Andy-John G. Kalkounos' vision and supported by the Township Board, the Palatine Township Disability and Resource Task Force was established to assess community needs, identify gaps and strengthen connections to resources for residents of all ages and abilities.

The Task Force grew from a conversation between Supervisor Kalkounos and Trustee Natalie Sahinoglu, bringing together Kalkounos' vision for a centralized index of community resources and Sahinoglu's passion for advocating for individuals with disabilities. Supervisor Kalkounos appointed Sahinoglu as the Task Force's first Chair, providing leadership as the group begins its work to better understand the needs of residents and families throughout Palatine Township.

The Task Force held its inaugural meeting in August 2026. While the Task Force will have a particular focus on disability services and resources, they will work alongside Township staff to create comprehensive resource index that includes disability services, senior services and other resources that support residents and families in our community.

The Task Force will examine how residents currently access services and explore opportunities to make resources easier to find, understand and navigate. By bringing together community knowledge and identifying opportunities for collaboration, the Task Force will work to strengthen the network of support available to Palatine Township residents.

This Township-wide resource initiative reflects Palatine Township's commitment to listening to residents, understanding the evolving needs of the community and helping ensure that individuals and families know where to turn when they need assistance.

TOWNSHIP SERVICES

Assessor's Office	**847-358-6164**
Administrative Office	**847-358-6700**
Road District	**847-358-6336**
General Assistance	**847-358-6110**
Food Pantry	**847-358-6167**
Transportation	**847-358-6907**
Outreach	**847-358-6161**

VETERANS & SENIORS

Vet Center Counselor	**847-332-1019**
Veterans Service Officer	**847-485-2772**
Palatine Senior Center	**847-991-1112**